“Let’s Talk”

Instructions for Naval Air Facility Atsugi Telephone Network

Presented by
General Dynamics Network Systems

Feature Availability

- Features described in this presentation are available to official & unofficial customers upon request
- Access is dependent upon Class of Service assigned to each telephone
- The telephone Control Officers may request that additional features be assigned to a particular phone.

Call Forward

Allows incoming calls to your telephone number to be automatically forwarded to another telephone.

To Activate:

- Pick up the handset.
- Dial feature code
- *71 – Call Forward All Calls (Base Only)
- Dial the seven (7) digit number to which you wish to forward your calls.
- Hang up when you hear a confirmation tone.

Remove Call Forward

- Pick up the handset.
- Dial Cancel Code
- *72
- Hang up when you hear a confirmation tone.

Call Hold

- *While on an active call:*
- Flash the hook-switch (you'll hear a unique tone).
- Dial the Call Hold feature code – *76 hang up

- *To retrieve a held call:*
- Pick up the handset.
- Dial the Call Hold feature code – *76 and you'll be reconnected to the call.

Call Park/Call Park Retrieve

This feature allows a station to park/hold a call against the directory number and retrieve it from another phone

- *While on an active call:*
- Flash the hook-switch (you'll hear a unique tone).

To park a call, dial the Call Park feature code – *85.

To retrieve the parked call from a different telephone:

- Pick up the handset.
- Dial the Call Park Retrieve feature code – *86
- Dial the number against which the call is parked.

Call Pick-Up

Allows you to answer an unattended ringing telephone within your group

- Pick up the handset.
- Dial the Call Pick-Up feature code *75
- You are connected to the call.

Call Transfer & Three-Way Conference

While on an active call:

- Flash the hookswitch and you'll hear a unique tone.
- Dial the seven (7) digit number the call is to be transferred to.
- Upon hearing the ring back the transferring station can either:
- Hang up to complete the transfer, or wait for an answer, and flash the hookswitch once to establish a three-way conference.

Cancel Call Waiting

This feature prevents, on a per-call basis, any incoming calls from Call Waiting on the line.

- Pick up the handset.
- Dial the Cancel Call Waiting activation code - *70
- Make your call.

Conference (Up to 6 Parties)

Allows you to initiate a conference call for up to 6 parties.

- Pick up the handset.
- Dial the Conference feature code – *73
- Dial the first conferee.
- After the conferee answers, flash the hookswitch, you'll get a unique tone, and dial *73 again.
- Repeat steps above for each additional party.
- If a conferee is busy or no answer, dial the release code – *74, and flash the hookswitch to drop the party.

Customer Originated Trace

This feature allows user to activate a Customer Originated Trace while on an active call that results in a printed report of the calling and called parties.

While on an active call:

- Flash the hook-switch (you'll hear a unique tone).
- Dial the COT feature code – *57 and hang-up.

Last Number Redial

Allows you to automatically re-dial your last called number

- Pick up the handset
- Press the number sign key twice (## or *92).
- The last number you dialed will be automatically dialed by the system.

Ring Again

When calling an extension and encounter a busy signal this feature will cause the switch to notify you when the number is free

After encountering a busy signal:

- Flash the hook-switch and you'll get a unique tone.
- Dial the Ring Again feature code – *77
- Hang up after hearing a confirmation tone
- When the busy station becomes idle, you will receive special ringing.
- When you lift the handset, the system will automatically dial the station.
- To cancel Ring Again, lift the handset and dial the feature code *78.

Speed Call

Allows you to place calls by dialing a one digit code (for the Short List), or two digit code (for the Long List), that you've programmed.

To Program a Speed Call number:

- Pick up the handset.
- Dial the Speed Call Short List program feature code *78
- Dial a speed call number (0 through 9) to be assigned.
- Dial the number to be stored (up to 24 digits).
- Dial the number sign (#), and receive a confirmation tone.

OR……

Speed Call Long List To Program

- For Speed Call Long List, dial feature code *79
- Dial a speed call number (00 through 60) to be assigned.
- Dial the number to be stored (up to 24 digits).
- Dial the number sign (#), and receive a confirmation tone.

Speed Call- To use

To Use Speed Call:

- Pick up the handset
- Dial * and,
- Dial the one (0-9) or two digit (00-60) code assigned to the number to be dialed.

ON-BASE DIALING SCHEMES DSN

Internet Access…264-4638 or 264-7000

- On-Base……264 + 4 Digits
- Pacific Theater……7 Digits
- Yokosuka……243 + 4 Digits
- Kamiseya……265 + 4 Digits
- Ikego……246 + 4 Digits
- Sasebo……252 + 4 Digits
- Camp Zama……263 + 4 Digits
- Yokota……225 + 4 Digits
- Misawa……226 + 4 Digits
- Yokohama……242 + 4 Digits
- Europe……314 + 7 Digits
- Conus / USA……312 + 7 Digits
- Alaska……317 + 7 Digits
- Southwest Asia…318 + 7 Digits

(DSN Example)

- Japan Dial seven-digit DSN #
- Example: 264-1234

- CONUS Dial ten-digit DSN #
- Example: 312-323-2345

  - **Note:** Requires proper class of service for access.

COMMERCIAL DIALING SCHEMES

Commercial Within Japan.....99
International (Class A).....99
International (Class B).....99

Commercial Local - Dial 99 + ten or eleven digits
(Example) 99 042 564 1234

International - Dial 99 + country code + area code +7-digits
(Example) 99 1 618 555 1212

Credit Card Calls

- AT&T 99 + 00539-111
- MCI 99 + 00539-121
- Sprint 99 + 00539-131
- CWIDC 99 + 0065 + CARD #
- KDD International 99 + 0055 + CARD #
- JT 99 + 0043 + 11 + CARD #
- JENS CALLING CARD 99 + 0800 + 888 + 0012

EMERGENCY

- Police 911, 119, or 110
- Fire Department 911 or 119
- Ambulance (On-Base) 911, 119, or 116
- Ambulance (Off-Base) 99 + 119

For EMERGENCIES that require the Fire Department, Ambulance, or Military Police, Dial **911** and give the following information:

- Nature of emergency
- Location or address of emergency
- Name of requester
- Address of requester

OPERATOR SERVICE AND DIRECTORY ASSISTANCE

- Operator.....0
- Time Service.....112
- Telephone Trouble Reports.....114
- Public Works Trouble Desk.....115
- Yokosuka Ship Information.....118
- Off-Base Information (English)..99 0120-364-463 (Toll Free)